

# Mobility Management and Coordination: Federal and State Resources



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# Today's Agenda

- Overview of the National Center for Mobility Management and Mobility Management
- How VR professionals can help build a mobility management network
- Federal policy & programs to support mobility management
- State policy & programs to support mobility management
- Discussion – questions – wrap-up





## Who We Are

A national technical assistance center funded through a cooperative agreement with the Federal Transit Administration and operated through a consortium of three national organizations



## Our Mission

To promote customer-centered mobility strategies that advance good health, economic vitality, self-sufficiency, and community.

We work to promote cross-sector partnerships and help communities create/improve transportation options – “mobility management”

# Mobility Management is about creating community connections to improve mobility and transportation accessibility.

- A well-connected and diverse transportation system is the key to community-wide mobility.
- Begins and ends with the customer, rider, or client
- We encourage communities' visions in which the entire transportation network works together.
- Deliver the transportation options that best meet the community's needs.
- Mobility management operationalizes coordination.



# Can you Support the Advancement of Mobility Management?

- Reach out to your transportation colleagues
  - Transit providers, transportation planners, regional councils, Mayors cauces, human services organizations
- Establish communication forum with colleagues representing other state agencies, such as HHS, Agriculture, VA, ED, etc.
- Conduct an environmental scan
  - Which entities have an interest in transportation or a need for transportation services?
  - What services, vehicles currently exist?
  - Can you “share” services?

# FTA Mission, Vision, Values



## Mission

Improve America's Communities through Public Transportation



## Vision

A Better Quality of Life for All Built on Public Transportation Excellence

## Values

*Service*

Provide reliable, transparent, responsive, and anticipatory services to meet stakeholder needs

*Integrity*

Commitment to the highest professional and ethical standards

*Innovation*

Foster new ideas, concepts, and solutions for improved outcomes

*Sustainability*

Optimize decisions, resources, and systems to make long-term positive impacts on the environment, infrastructure, and safety

*Equity*


Remove barriers for systemically underserved communities to access all aspects of economic, social, and civic life

# Coordinating Council on Access and Mobility (CCAM) Overview

## Mission

The CCAM issues policy recommendations and implements activities that improve the **availability, accessibility, and efficiency** of transportation for the following targeted populations:

 Individuals with Disabilities

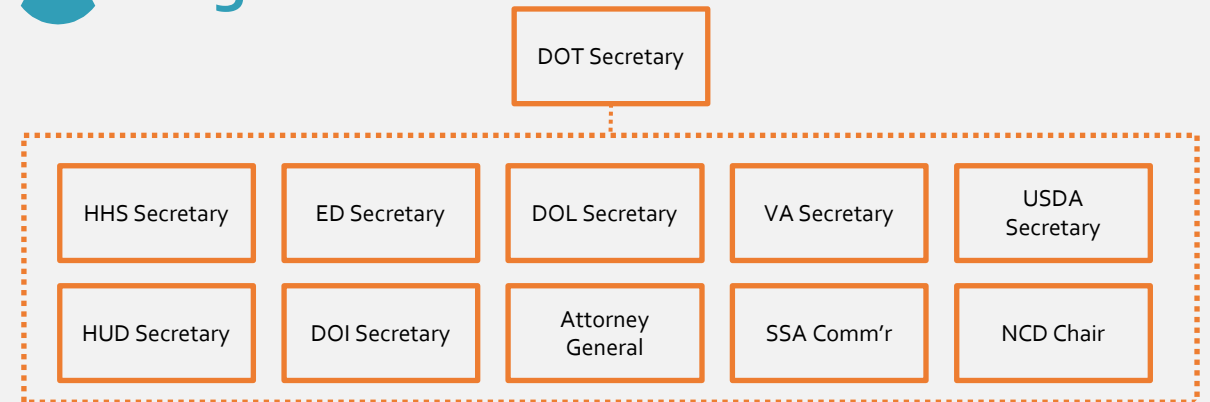
 Older Adults

 Individuals of Low Income

## History

The CCAM is an interagency partnership **established in 2004 by Executive Order 13330** to coordinate the efforts of the Federal agencies that fund human services transportation for CCAM populations. **Section 3006(c) of Pub. L. 114-94** requires the CCAM to improve Federal coordination of transportation services.

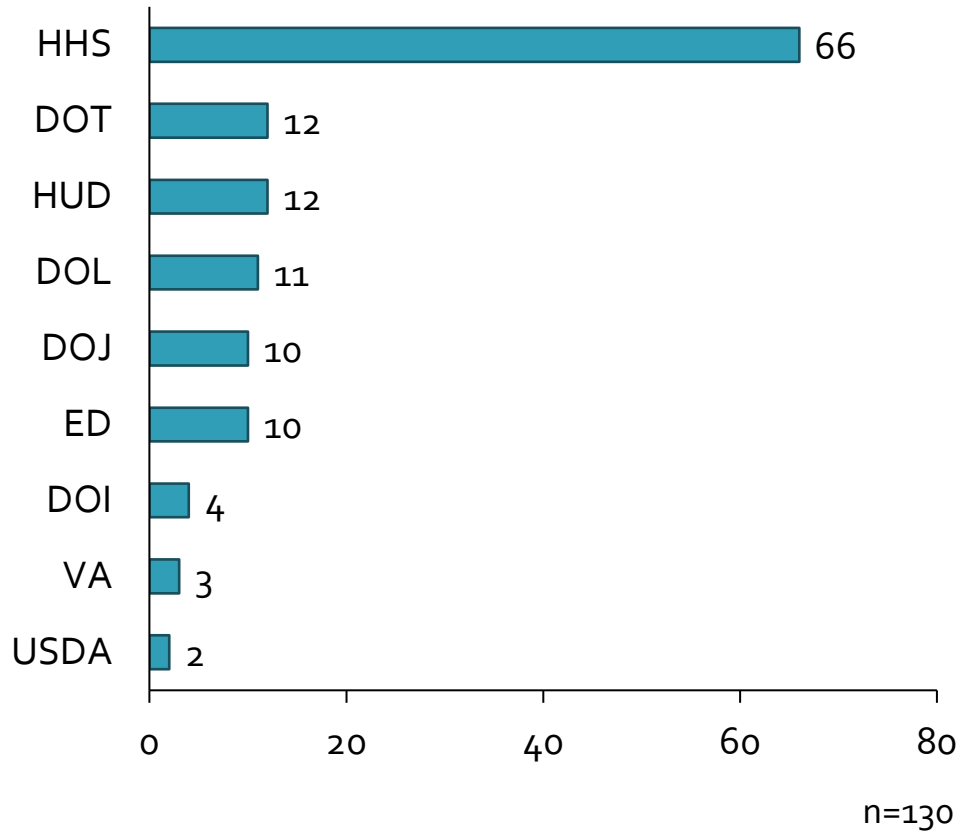
## Organization



# CCAM Program Inventory

The [CCAM Program Inventory](#) identifies 130 Federal programs that are able to provide funding for transportation for people with disabilities, older adults, and/or individuals of low income.

Number of Programs by Department



Sample of the 130 Programs



**Department of Health and Human Services programs:**

- Community Services Block Grant
- Centers for Independent Living (CILs)
- Older Americans Act (OAA) programs
- Head Start
- Rural Health Opioid Program
- Health Center Program



**Department of Transportation programs:**

- Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities
- Section 5311 Formula Grants for Rural Areas
- Recreational Trails Program
- Tribal Transportation Program



**Department of Housing and Urban Development programs:**

- Community Development Block Grants
- Supportive Housing for the Elderly
- Continuum of Care Program
- Indian Housing Block Grant



**Department of Labor programs:**

- National Farmworkers Jobs Program
- Homeless Veterans' Reintegration Program
- Job Corps
- Youthbuild



*If an organization receives funding from one of these programs, a portion of the funds may be used for transportation.*



# Human Services Transportation

Human services transportation includes a broad range of transportation service options designed to meet the needs of older adults, people with disabilities, and/or those with low income.

It fosters **access** to:



Homes



Medical Appointments



Education



Jobs



Communities



Mobility Managers

**Lack of access to reliable transportation makes it difficult for underserved communities to reach some of these services.**

# Coordinated Human Services Transportation

By building local, state, and federal partnerships and maximizing existing resources that support innovative programs, communities can provide reliable transportation options, outside of traditional public transit services, that meet increased demand. Tools include:

- Cost sharing,
- Sharing passenger trips and vehicles, and
- Cross funding partnerships, including **Federal fund braiding**.

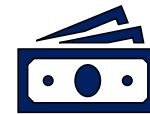
## Benefits of coordinating human services transportation:



More cost-effective use of resources



Increased efficiency and productivity



Greater access to funds



Improve overall success of programs that serve underserved communities



Centralized management of resources increases visibility of transportation services

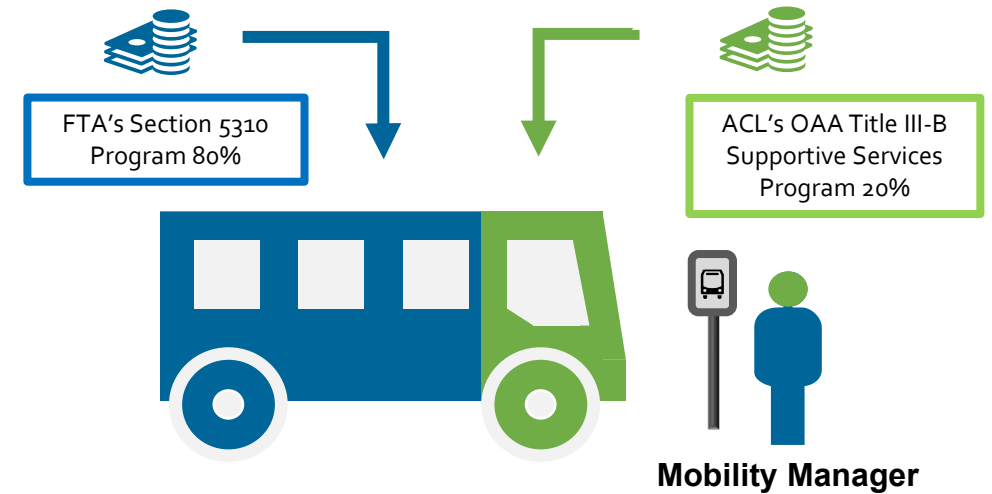
# Express Authority under Federal Law for Federal Funds to be Used as the Non-Federal Share (Local Match)

FTA has 3 programs with express authority to accept non-USDOT federal funding as local match:

- ❑ Formula Grants for Enhanced Mobility of Seniors and Individuals with Disabilities (Section 5310) 49 U.S.C.5310(d)(3)(B)  
(B) may be derived from amounts appropriated or otherwise made available— to a department or agency of the Government (other than the Department of Transportation) that are eligible to be expended for transportation;
  - ❑ Formula Grants for Rural Areas (Section 5311) 49 U.S.C. 5311(g)(3)(D) and (E)  
(D) may be derived from amounts appropriated or otherwise made available to a department or agency of the Government (other than the Department of Transportation) that are eligible to be expended for transportation;  
(E) notwithstanding subparagraph (B), may be derived from amounts made available to carry out the Federal lands highway program established by section 204 [1] of title 23;
  - ❑ Formula Grants for Urbanized Areas (Section 5307) 49 U.S.C.5307(d)(1)(D)  
(D) from amounts appropriated or otherwise made available to a department or agency of the Government (other than the Department of Transportation) that are eligible to be expended for transportation;
- Per the U.S. House of Representatives [report](#), the match leveraged by other federal investment increases “coordination among Federal agencies that provide transportation services.” [H.R. Rep. 109-203, Jul. 28, 2005].

# Federal Fund Braiding Guide

**Federal fund braiding for local match** is when Federal funds from one grant program are used to fulfill the local match requirement of another Federal grant.



- The term “braiding” describes multiple independent funding streams coming together to fund a single project.
- Federal funding “strands” never lose their identity and grantees report to both participating agencies regarding how specific funds are spent.
- Federal fund braiding can be categorized into 2 types: incoming and outgoing.
  - A program considers a Federal fund braiding arrangement to be incoming when another Federal program’s funds fulfill its match requirement in order to fund a single transportation project.
  - A program considers a Federal fund braiding arrangement to be outgoing when its funds fulfill the match requirements of another Federal program.

# CCAM Federal Fund Braiding Guide: Benefits to Grantees

The [CCAM Federal Fund Braiding Guide](#) provides several benefits to CCAM grantees, it:

Allows state and local partners to **find detailed information in one centralized location** on whether CCAM agency programs that may fund transportation or mobility management may participate in Federal fund braiding

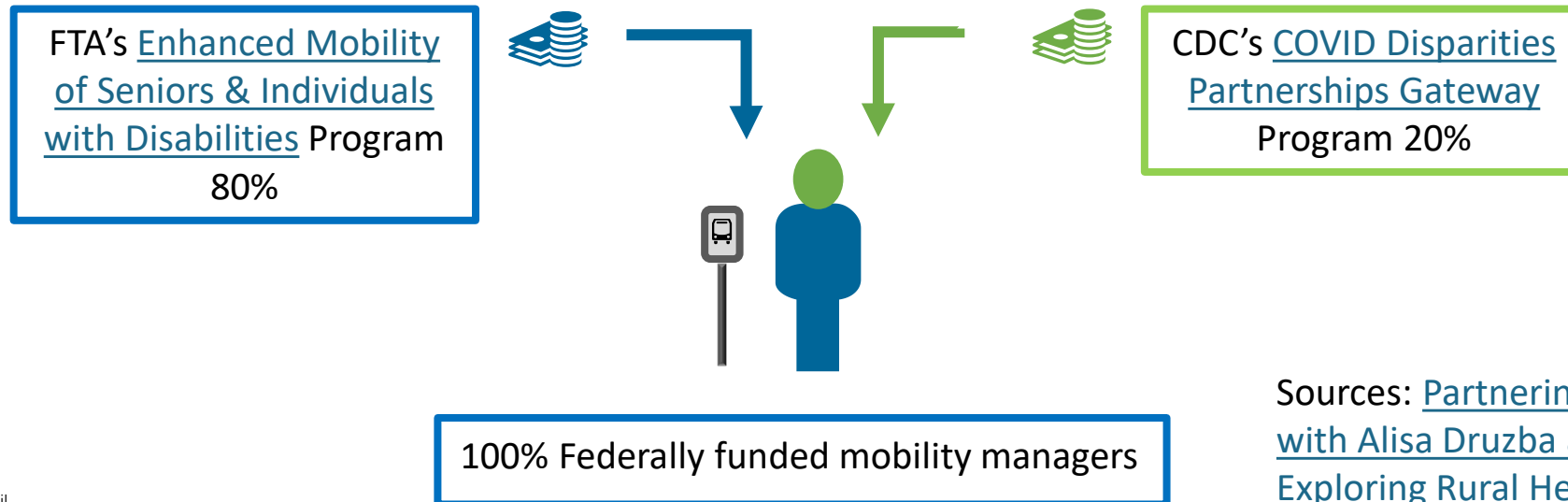
Clarifies when Federal fund braiding is allowed, to help **empower transportation and human services stakeholders to share costs** and increase the cost efficiency of transportation services or mobility management

Details CCAM agency programs that may participate in Federal fund braiding, which may encourage transportation and human services stakeholders to **create innovative methods of meeting the needs of their communities**

# CCAM Federal Fund Braiding Example

## New Hampshire (NH) Dept. of Health and Human Services (HHS)

- **About:** A CDC COVID-19 Health Disparity Grant provides the local match for an FTA Enhanced Mobility of Seniors & Individuals with Disabilities (Section 5310) rural transportation project
- **Impact:** \$3M over 2 years that helps underserved communities impacted by COVID-19, informs a Community Health Improvement Plan, and increases coordination between local transportation and public health partners



Sources: [Partnering for Rural Transportation with Alisa Druzba and Steve Workman – Exploring Rural Health Podcast \(ruralhealthinfo.org\)](#) & [NH Presentation](#)

# FTA-Funded TA Center Grant Programs: *Incentivizing Transportation Partnerships*

**National Rural Transit Assistance Program [Community Rides Grant Program](#)** offers recipients and sub-recipients of FTA's Formula Grants for Rural Areas and Tribal Transit (Section 5311) Program the opportunity to apply for grant awards of up to \$100,000 for projects that develop or strengthen transportation partnerships that improve social determinants of health in rural and tribal communities.

**National Aging and Disability Transportation Center [community grants](#)** are designed to support communities to assess their transportation needs and develop and implement innovative new models for increasing the availability of accessible transportation services for older adults and people with disabilities, including making effective use of FTA's Section 5310 Program funds.

**National Center for Mobility Management [community grants](#)** are designed to support communities to pursue, facilitate, and encourage partnerships between transportation agencies and organizations that provide health-related, social, and community services to low-income individuals and families, with the goal of enhancing transportation options for all through coordination and mobility management practices and strategic partnerships.

## Lori Gerhard

U.S. Department of Health and Human Services,  
Administration for Community Living, Director of  
the Office of Interagency Innovation

[Section 5310: Best Practices in Coordination](#)



## Steve Workman

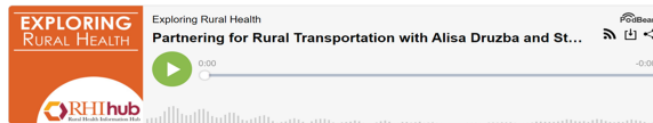
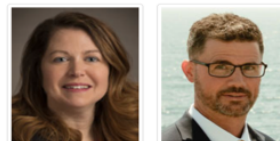
Director of Transport New Hampshire  
[Braided Funding Equals Braided Priorities](#)

To learn more about the New Hampshire Project Braiding Health & Transportation

### Partnering for Rural Transportation with Alisa Druzba and Steve Workman

Date: April 5, 2022  
Duration: 41 minutes

An interview with Alisa Druzba, director of the [New Hampshire Office of Rural Health and Primary Care](#), and Steve Workman, director of [Transport New Hampshire](#), discussing the development of the New Hampshire Mobility Management Network and how it provides options for rural patients. They explain the importance of collaboration with local, state, and federal agencies to ensure long-term sustainability moving forward.



Listen Now

### Braided Funding for Mobility Services

#### \*CDC Funding through NHDHHS

- Five rural regions received \$460,000 for discretionary mobility services.
- This was in addition to \$70,000 per rural region for the mobility manager positions (next slide).
- The statewide contract received a total of \$350,000 inclusive of salaries and a defined scope of work.

\* *Federal Center for Disease Control & Prevention national Initiative to Address COVID-19 Health Disparities Among Populations at High-Risk & Underserved, Including Racial and Ethnic Minority Populations and Rural Communities*

#### FTA 5310 Funding through NHDOT

- CDC funds were eligible to satisfy match requirement on 5310 funds and flexed STBG funds each qualifying, rural region received.
- Eligible match funds still left on the table in regions.
- Statewide CDC funds are eligible as match; however, Transport NH (contract holder) does not currently receive any funding through NHDOT to apply it to.

# Federal Fund Braiding

## 2023 Biennial FTA State and Tribal Programs and Transit Partnerships Conference

Aug. 16 – 18, 2023  
Washington, D.C.

## Section 5310: Best Practices in Coordination

Successful coordination of Section 5310 funds at the local, state, and federal levels.



Federal Transit Administration

Additional info can be found [here](#).



# Open FTA Notice of Funding Opportunity (NOFO)

## FY24 Innovative Coordinated Access and Mobility (ICAM) Pilot Program

- Innovative capital projects that improve access to vital services for older adults, people with disabilities, and low-income communities (ex. Apps, one-call one-click, mobility management)
- [\\$4.7 million available for FY24](#)
- Current ICAM grant: [Missouri Rural Health Association](#)
- A webinar for interested applicants will be held on December 14, 2023, at 3:00 PM Eastern: [Join the webinar](#) (registration is not required)
- Proposals are due via Grants.gov by 11:59 PM Eastern on **2/13/24**

## NOFO Tips

- Respond to as many of the administration priorities/special considerations as possible
- Use the current supplemental form
- Don't wait until the last day to submit
- Include letters of support in the application
  - Letters sent separately outside the application are not considered by the application reviewers
- When in doubt, contact the Program Manager: Destiny Buchanan at 202-493-8018 or [Destiny.Buchanan@dot.gov](mailto:Destiny.Buchanan@dot.gov)

# How can You Support CCAM?

- Identify colleagues from CCAM agencies to share resources and strategies about transportation and mobility
- Use the CCAM program inventory to identify potential program and funding support for transportation outside of DOT
- Collaborate on proposals and funding opportunities to address transportation
- Participate in events and forums
- Develop tools, guidance, and resources cooperatively
- Encourage the use of Indiana 5310 funds to support mobility management

# Indiana DOT Discussion about 5310

- Purchase of mobility vans for not-for-profits for transportation of seniors and individuals with disabilities
- Federal share is 80%, with local share (cash) 20%
- Only for rural areas and small urban areas 50,000 to 199,999 population
- Approx \$2.4M rural areas, \$2.25M small urban areas
- INDOT buy vehicles on behalf of agencies
- Vehicle prices doubled during COVID
- INDOT already partners with several local VR agencies



# Indiana DOT Discussion about 5310 (cont.)

- This is not “new” money – program in existence since mid-70s
- Requests often exceed available funding



# The Big Question



Always Measure Partnerships  
and Impacts on Access to  
Transportation

# The Return on Investment (ROI) of Transportation

- Jobs – Economy
- Health care
- Education
- Social – recreation
- Housing
- Social Determinants of Health

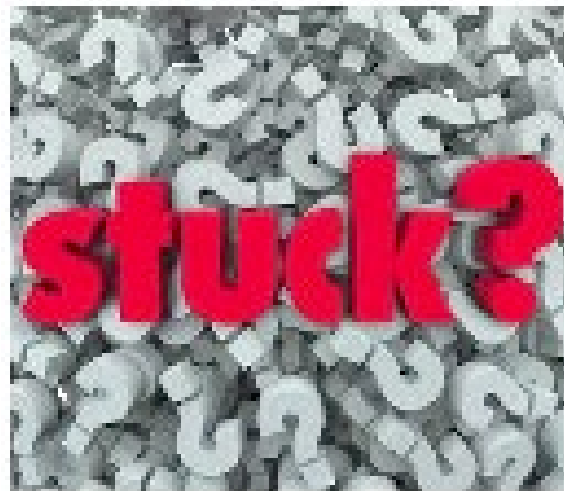
# Access NCMM Resources

- Research products and tools
- Our blog, Mobility Lines
- Participate in our events
- Share our online e-Learning modules
- Take advantage of our grant programs
- Encourage your MM colleagues to join MMC
- Connect with your regional liaison



“If you always do what you have always done, you will always get what you always got”

--Susan Scott, Fierce Conversations





# FTA's Technical Assistance Centers & Transportation Technical Assistance Coordination Library (TACL)



<http://transportation-tacl.org>

Find transportation coordination resources from a diverse range of transportation technical assistance (TA) centers and the Federal Transit Administration (FTA).

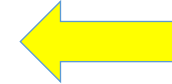
## Participating TA Centers:

- [National Aging and Disability Transportation Center \(NADTC\)](#)
- [National Center for Applied Transit Technology \(N-CATT\)](#)
- [National Center for Mobility Management \(NCMM\)](#)
- [National Rural Transit Assistance Program \(National RTAP\)](#)
- [Shared-Use Mobility Center \(SUMC\)](#)
- [Transit Workforce Center \(TWC\)](#)

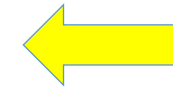
# Technical Assistance (TA) Centers



[www.nc4mm.org](http://www.nc4mm.org) 1-866-846-6400  
[info@nc4mm.org](mailto:info@nc4mm.org) [Annual Community Grants](#)



[www.nadtc.org](http://www.nadtc.org) 1-866-983-3222  
[contact@nadtc.org](mailto:contact@nadtc.org) [Annual Community Grants](#)



[www.nationalrtap.org](http://www.nationalrtap.org) 1-888-589-6821  
[info@nationalrtap.org](mailto:info@nationalrtap.org)



Shared-Use Mobility Center  
[www.sharedusemobilitycenter.org](http://www.sharedusemobilitycenter.org) 1 312.448.8083  
[info@sharedusemobilitycenter.org](mailto:info@sharedusemobilitycenter.org)



National Center for Applied Transit Technology  
[www.ctaa.org/about-n-catt/](http://www.ctaa.org/about-n-catt/)



Questions, Thoughts, Suggestions?



# Thank You



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