

## Deaf and Hard of Hearing Services (DHHS)

DHHS is a service program within the Bureau of Rehabilitation Services (BRS) in the Division of Disability and Rehabilitative Services (DDRS) under the Indiana Family and Social Services Administration (FSSA). DHHS' mission is to engage in purposeful and transformational activities to improve the lives of Hoosiers who are Deaf and Hard of Hearing (D/HoH) through education, technology, and collaboration with statewide organizations that encourage equal access and independence.

DHHS provides an array of services including:

- Advocacy
- Community Education
- Interpreter Service Program
- Information & Referral
- Accommodations Coordinating Vocational Rehabilitation
- Case Management Services
- Hearing Aid Information
- Indiana Interpreter Certificate Program
- Telecommunication Relay Services
- Remote Communication Access Realtime Translation (CART) Loan Equipment

Additional information on the role of DHHS and the services provided can be found [here](#).

DHHS also provides services statewide for Vocational Rehabilitation Counselors for the Deaf (RCD) and Vocational Rehabilitation (VR) participants. These services include:

- Consultation Services
- Review documentation from medical professionals
- Offer trainings for RCDs
- Deaf/Blind trainings
- Twice a year RCD training
- Assist RCD with cases for the D/HoH
- Schedule Interpreter/CART accommodations for VR participants
- New RCD training
- Deaf/Brain Injury (BI) trainings
- Hearing aid training

### ***Considerations for Employment Services:***

The Employment Services Team (Employment specialist, RCD, individual, and others) can work with DHHS to answer questions like:

- *How can I get CART services during Discovery?*
- *How can we get case management services for this participant?*
- *What is the most optimal accommodation for an individual in their unique workspace?*
- *Do you or an employer need further training to support communication or assistive technology in the workplace?*