Inclusive Service Delivery: All Means All

- Indiana Vocational Rehabilitation (VR) serves individuals with disabilities who have unique backgrounds, needs, priorities, and skills. Individuals are diverse in:
  - Gender identity and sexual orientation
  - Race and ethnicity
  - Disability, including mental health and substance use
  - Prior life experience, including subminimum wage employment
- Bias and Stigma Mindset shift



How is VR Supporting Inclusive Service Delivery?

- Diversity, Equity, and Inclusion workgroup
- Discovery Cohort
- Revised guidance to VR staff
  - WIOA requirements for youth seeking subminimum wage employment; and individuals of any age working at subminimum wage
  - Serving individuals with substance use disorder
  - Serving individuals with mental health diagnoses
    - Considerations for disability priority determination
    - Cultural considerations in serving individuals with mental health diagnoses
    - Harm reduction training
    - Employment as part of the recovery process



How is VR Supporting Inclusive Service Delivery?

- Training to employment service providers, including sharing ideas for improving inclusive and equitable service delivery
  - Ensure an individualized approach do not assume that substance use results in barriers to employment in all situations – depends on type of substance used, frequency of use, desired employment outcome, etc.
  - Address stigma and bias with your team
  - Embrace employment as an important part of recovery
  - Be informed consider training needs of staff
  - Be mindful of forming opinions prior to meeting a participant
  - Belief that individuals can benefit from VR services/can work
- Mental Health Employment Summit



Partnership with the Division of Mental Health and Addiction (DMHA)

- Mental Health and Employment Taskforce
- DOL/ODEP Technical Assistance Advancing State Policy Integration for Recovery and Employment (ASPIRE)

Indiana is 1 of 7 states selected to receive this TA

- Individual Placement and Support (IPS) evidenced based employment approach for individuals with mental health conditions
- Community Mental Health Centers (CMHCs) may apply to become an IPS 'Early Adopter'
- https://www.in.gov/fssa/dmha/funding-information/



#### **Takeaways and a Look Ahead**

- Takeaways from the day?
  - Use the chat box to share one thing you learned, a new idea you gained, a connection you made, etc.
- Tomorrow (Day 2) Theme: 'It Takes a Village'
  - Panel presentation: Link Between Mental Health & Employment
  - NAMI: In Our Own Voice
  - Protective Factors to Support Employee Well-being



# **THANK YOU!**

